

Customer Account Management

You will be able to register for a customer account and also pick up your free toll devices (including eTags or SwiftPass cards), at the following locations:-

1 LCC Customer Service Center

Admiralty Circle Plaza
Km3, Lekki-Epe Expressway, Victoria Island, Lagos
Tel: 0800 22 555 22 (0800 CALL LCC)

2. Selected bank branches of the underlisted banks along the Lekki Epe Axis

First Bank of Nigeria (FBN)



Ajah - Ajiwe Ajah branch
Lekki- Blk 90, Chris Efunyemi Onanuga Str, Lekki Phase 1
Osapa London- Km 7, Lekki Epe Expressway
Chevron - 282, Lekki Epe Expressway
Adeola Odeku - 15B, Adeola Odeku Str
Adetokunbo Ademola - 8, Adetokunbo Ademola str, VI
Epe - Km 36, Awoyaya. Lekki- Epe Expressway
NIJ - 20, Adeyemo Alakija Str, VI
Oniru - 343, Oniru Market, Lekki
Marina - 35, Marina, Lagos

United Bank For Africa (UBA)



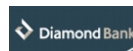
Lekki - 80A Admiralty Way, Lekki Phase 1
Chevron - Chevron Drive, Lekki Epe Expressway
Elegushi - Oba Elegushi International Market, Jakande
Ikota - Ikota Shopping Complex
Mobil House - 1, Lekki Epe Expressway
Protea - By Protea Hotel, Lekki Epe Expressway
Ikota - Ikota VGC (Gulf), Lekki Epe Expressway

Stanbic IBTC Bank



Bonny Camp - IBTC Place, Walter Carrington Crescent
Idejo - Plot 1712, Idejo Str, VI
Adetokunbo Ademola - 76, Adetokunbo Ademola Str
Afribank - Churchgate building, Plot 30, Afribank Str, VI
Muri Okunola - Plot 226A, Muri Okunola Str, VI
Karimu Kotun - Plot 1321, Karimu Kotun Str, VI
Ikota, Suite194, Ikota Shopping Complex

Diamond Bank



Lekki - Plot 10, Block 117. Lekki-Epe Expressway
Palms - The Palms Shopping Mall
Ajah- Ikota Shopping Complex
Adeola Odeku
Adeola Hopewell - Plot 1261, Adeola Hopewell Street, VI

Fidelity Bank



Lekki - Layout B, Plot 3 Blk 2, Oniru Private Estate, Lekki
Elegushi- Elegushi market, Jakande Estate
VGC - Km 20, Lekki Epe Expressway, VGC
LBS - LBS Pan African University
Ikota - Ikota Shopping Complex, Blk 0, Shop 80-88
Ikoyi - 23 Awolowo Road, Ikoyi
Adeyemo Alakija - 2A, Adeyemo Alakija Str, VI
Adetokunboh Ademola - 16, Adetokunboh Ademola Str
Saka Tinubu - Saka Tinubu GSM Market, VI
Kofo Abayomi - 269c, Kofo Abayomi Str, VI

Zenith Bank



Lekki - Plot 6, Layi Yusuf Crescent, Off Admiralty Way
Ikota - Opposite SPG, Lekki Epe Expressway
Ikota- Ikota Shopping Complex
Ozumba - Plot 873, Ozumba Mbadiwe Avenue, VI
Osapa - 1, Truddy Ebhodagbe Crescent, Osapa.
Ozumba - Plot 168 - Ozumba Mbadiwe Avenue, VI

Topping Up an Account (e-Tag and SwiftPass subscribers)

To top up your account, visit any of our point of sales outlets, quote the unique account number for your toll device and the amount you wish to pay. You can top up your account at the following channels

1. LCC Customer Service Center (at the Admiralty Circle plaza)
2. Banks (as listed above)
3. Automatic Teller Machines (ATM) and Electronic Funds Transfer (EFT) Point of sales
4. LCC's official website @ www.lcc.com.ng

Contact Details

LCC Customer Service Center
Kilometer 3, Lekki Epe Expressway
Victoria Island, Lagos
Toll Free NO: 0800 CALL LCC
(0800 22 555 22)

Corporate Office:
Zenon House, 11th Floor
2, Ajose Adeogun Street
Victoria Island, Lagos
Tel: 01-2719700

About The Project

The Lekki Toll Road Concession is designed to deliver essential road infrastructure and services along the Lekki-Epe Peninsular of Lagos. It is Nigeria's first ever Toll Road Public Private Partnership (PPP) scheme. LCC's mission is to provide high quality road infrastructure and related services along the Lekki-Epe Peninsular and to be recognized as the pioneer for change in the way road infrastructure is delivered throughout Nigeria



The Project is in two phases: Phase I includes the rehabilitation and upgrade of the existing road as well as the creation of new road infrastructure, along 49.4km of the Lekki-Epe Expressway; while Phase II includes construction of 20km of the Coastal Road. Both roads are designed to be Toll Roads.

The Lekki Toll Road will eventually have 3 toll plazas:

“Admiralty Circle Plaza” - Km 3 ; in the vicinity of the Palms Shopping Mall

“Conservation Plaza” - Km 13; in the vicinity of Chevron Nigeria Limited

“Campus Plaza” - Km 23; in the vicinity of the Pan African University

Key Project Benefits

- Improved convenience
- Reduced journey times
- Enhanced safety and security
- Enjoy a better driving experience



Convenience Services

- Toll-free customer service help line
- Provision of breakdown and vehicle recovery assistance
- Early detection and removal of foreign objects and other obstructions from the carriageway, thereby providing a safe driving environment
- Immediate response to accidents and other road incidents to secure the scene, render the road safe for other users, and restore traffic flow
- Maintenance of appropriate road traffic and information signage along the axis
- Route patrol services



Price Incentives

ePayment Incentive: eTag offers the highest price incentive, followed by the SwiftPass users. Cash customers pay the standard tariff

Frequent User Incentive: customers that exceed a threshold of passages through the toll plazas in any given month will enjoy a price reduction from the standard tariff

Bulk Purchase Discount: this is applicable to individuals and entities whose road usage pattern is consistent over a period of time and thus allows them to receive some discount over a specified period

Public Transport Discount: this is exclusively for "danfos" and "okadas"

Vehicle Classification

There are currently five (5) vehicle types identified for tolling purposes. Classifications may change in future. Details will be advertised a reasonable amount of time before effecting changes.

CLASS M - Motorcycles

CLASS I - Cars and Tricycles

CLASS II & IIA - Sports Utility Vehicle (SUV), Minibuses and Pick-Ups.

CLASS III - Light trucks and 2 Axle Buses, Motor Vehicle with 2 axles of which one is a Heavy Axle or where the height of the of the vehicle measured through the hub of the front axle is greater than 2.30m.

CLASS IV & IVA - Heavy Trucks and Buses with 2 or more Axles, and whose height measure through front hub is greater than 2.3m

User Types

Commercial Users:

Commercial Users are mass transit minibuses used for public transportation means only ("danfos"). It does not include taxis, Commercial motorcyclists ("okada") and any other means of non standard public transportation, for example, unmarked taxis ("kabukabu"), car hire service etc.

Frequent Users:

Frequent Users are road users who regularly drive along the Lekki-Epe Expressway and as such pass through the toll plaza or plazas more often than average road users. Average use will be determined by LCC and announced to customers from time to time. Frequent users are offered special price incentives in recognition of their frequent toll use pattern.

Exempt Users:

This category of road users are specific agencies that are exempted from paying tolls by law.

Regular Users:

Users whose pattern of road use is average, and who do not fall within any of the user types above

Payment Methods

1. eTag

An electronic device that is prefunded and used to pay for passage at the Toll Plazas. eTags are affixed to the inner side of your vehicle windscreen and will be damaged or deactivated if not properly handled.

Key Advantages of eTag:

- Vehicles on the eTag account receive the highest price incentives; i.e they pay the lowest toll tariff
- eTag subscribers enjoy the use of the dedicated express lanes
- Provides the fastest and most convenient access through the Toll Plazas as you don't have to stop as you drive through
- The eTag is secured to your vehicle. If removed, it will be deactivated hence it discourages theft
- The eTag will not expire

The e-Tag is provided with either a SwiftPass Plus card or a SwiftPass Commercial card for the purposes of managing your e-Tag account.

eTag + SwiftPass Plus

Designed for the use of private or corporate vehicle owners



eTag + SwiftPass Commercial

Designed for the use of commercial bus operators only.



2. SwiftPass Card (Anonymous)

A contactless card that enables electronic payment at the Toll Plazas. The SwiftPass is a more convenient and cheaper option of payment than cash.



Key Advantages of SwiftPass:

- It provides simple and convenient access through the Toll Plazas
- The SwiftPass will not expire
- The SwiftPass card is transferable from one vehicle to another

3. Cash Payments

Receipts will be given for cash payments made at the Toll Plazas.